

Looking for ways to resolve workplace conflicts? Want to establish a labor-management committee or improve an existing one?

If you are a CSEA leader or New York State manager, consider:

## LABOR-MANAGEMENT SERVICES

### ***Labor-Management Committee Training***

Training for new and experienced committee members that emphasizes building communication and problem-solving skills unique to effective committees.

### ***Consultation and Facilitation Services***

Assists labor and management with collaborative skill building for effective and cooperative interaction.

### ***Online Learning Labor-Management Courses***

- **Labor-Management Committee Basics** – Covers the nuts and bolts of maintaining effective labor-management relationships.
- **Working with the Contract** – Develops an understanding of the labor-management environment and the NYS & CSEA agreements.

### ***Working Together: A Blueprint for Labor-Management Collaboration Videos***

A series of eight training videos provide labor-management committees with strategies and tools for building collaborative working relationships and contain “best practices” to help build and sustain successful partnerships.

### ***Labor-Management Resource Center***

Offers a toolkit, links, and downloadable forms.



**For more information, visit: [www.nyscseapartnership.org](http://www.nyscseapartnership.org)**

**Call 518-486-7814 or 800-253-4332 for areas outside the Capital Region.  
Email: [herberte@nyscseapartnership.org](mailto:herberte@nyscseapartnership.org) or [albericip@nyscseapartnership.org](mailto:albericip@nyscseapartnership.org)**



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